## Welcome to Platt Park Veterinary Hospital!

Congratulations on your new position at **Platt Park Veterinary Hospital**! We are thrilled to welcome you to our team. As a **Registered Veterinary Technician**, you play a crucial role in providing exceptional care to our patients and ensuring the smooth operation of our facility. Your expertise and dedication are vital in supporting our mission to deliver high-quality veterinary care to the community.

# Mission Statement – Platt Park Veterinary Hospital

## "Where Big-City Vet Care Meets Small-Town Soul".

At Platt Park Veterinary Hospital, our mission is to provide compassionate, high-quality care through innovative veterinary practices, treating every pet and owner as part of our extended family. We are committed to creating a supportive environment where pets receive individualized medical attention and pet owners feel informed and valued. Rooted in community values, we strive to promote wellness, education, and the human-animal bond in every interaction.

As a member of our team, **upholding this mission is the most important part of your role**. Every task, interaction, and effort should reflect these values to ensure we build lasting relationships with pets and their families while fostering trust within the community we serve.

Reports to: Lead Technician / Team Supervisor, Practice Manager, DVM's.

Key Responsibilities: Include but are not limited to:

#### **Patient Care and Treatment:**

- Assist veterinarians in providing medical care to patients, including diagnostic tests, surgeries, and routine exams.
- Perform laboratory tests such as bloodwork, urinalysis, and other diagnostic procedures.
- Administer medications, vaccines, and treatments as prescribed by the veterinarian.
- Monitor hospitalized pets and provide appropriate nursing care.
- Handle and restrain pets safely to ensure the safety of patients and staff.

## Surgical and Hospital Support:

- Prepare pets and instruments for surgery and assist during surgical procedures.
- Monitor anesthesia closely, and promptly alert the doctor of any concerns or abnormalities during anesthesia and during the surgical or dental cleaning procedure.
- Provide nursing care for hospitalized pets, monitoring their condition closely.

• Safely restrain pets for treatment to ensure the safety of both staff and patients.

## **Client Education and Communication:**

• Educate pet owners on preventive care, medical conditions, and post-treatment instructions.

• Provide excellent customer service by answering questions and addressing concerns promptly. Compliance and Safety:

- Maintain and manage accurate medical records of patients.
- Uphold OSHA standards and ensure the hospital environment is clean, safe, and organized.

## Team Collaboration:

- Work collaboratively with veterinarians, technicians, veterinary assistants, and support staff to ensure smooth operations.
- Participate in all staff meetings. Staff meetings are mandatory unless the staff meeting is scheduled on a <u>requested</u> day off. You may join virtually if the staff meeting is scheduled on your day off.

• Participate in continuing education to stay updated on industry practices.

## **Qualifications:**

- Certification as a Registered Veterinary Technician (RVT or equivalent).
- Experience in a veterinary clinic or animal hospital.

- Proficiency in diagnostic procedures, laboratory testing, and medical record keeping.
- Ability to handle pets of all temperaments with compassion and care.
- Strong organizational and multitasking skills.
- Excellent communication skills and ability to work effectively in a team.
- Knowledge of anesthesia monitoring.
- Ability to lift and carry up to 40 lbs as part of routine tasks.

#### Work Environment:

- Full-time schedule = 32+?? (update as I discuss w/ Mary) hours.
- Our hospital is open Monday through Friday.
- As a full-time staff member, you may work 3 or 4 10-hour shifts per week.
- As a part-time staff member, you may work 1 or 2 part-time shifts per week.
- Some flexibility in hours may be required based on hospital needs.
- Some remote administrative duties may be required during the onboarding phase.

#### **Compensation and Benefits:**

- Competitive salary based on experience.
- Opportunities for growth and advancement within the hospital.
- Comprehensive benefits, including health insurance, vacation, and sick leave. (discuss with Mary)

#### Acknowledgment and Agreement:

By signing this job description, I acknowledge that I understand the responsibilities and expectations associated with the role of **Registered Veterinary Technician** at Platt Park Veterinary Hospital. I agree to fulfill these duties to the best of my abilities and comply with hospital policies and procedures.

Staff Member's Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_